

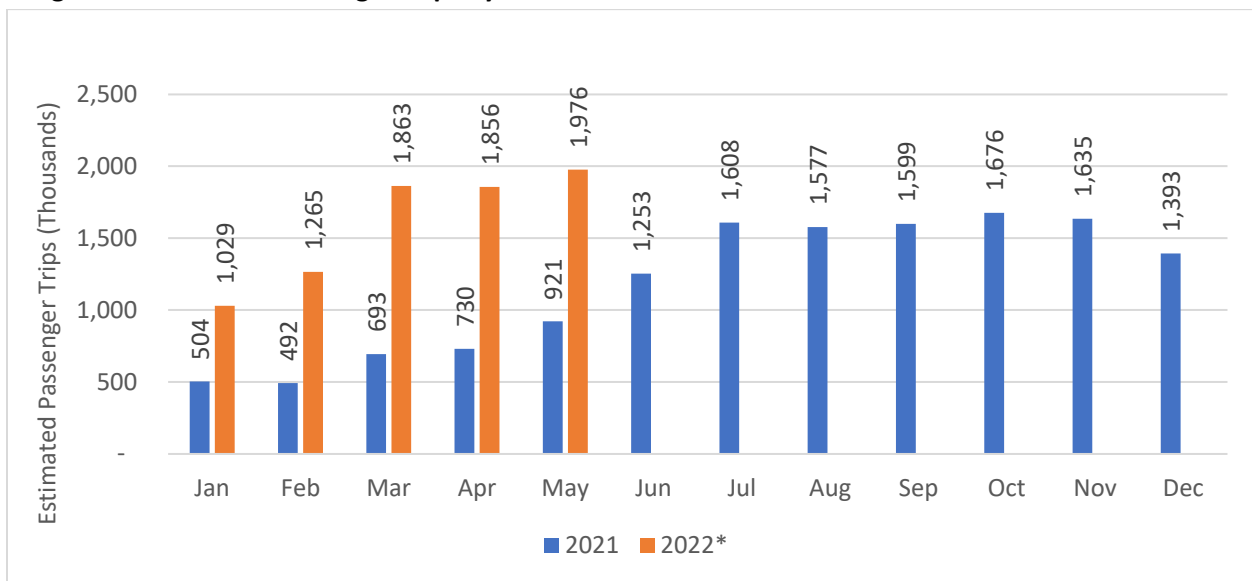


TO: Board of Directors
FROM: Jim Derwinski, CEO/Executive Director
SUBJECT: May 2022 Ridership Trends

DATE: June 15, 2022

Metra provided nearly two million trips in May 2022, surpassing daily totals of 100,000 trips per day on over half of all weekdays.

Figure 1: Estimated Passenger Trips by Month



*2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year
Source: Ticket sales

May Ridership Highlights

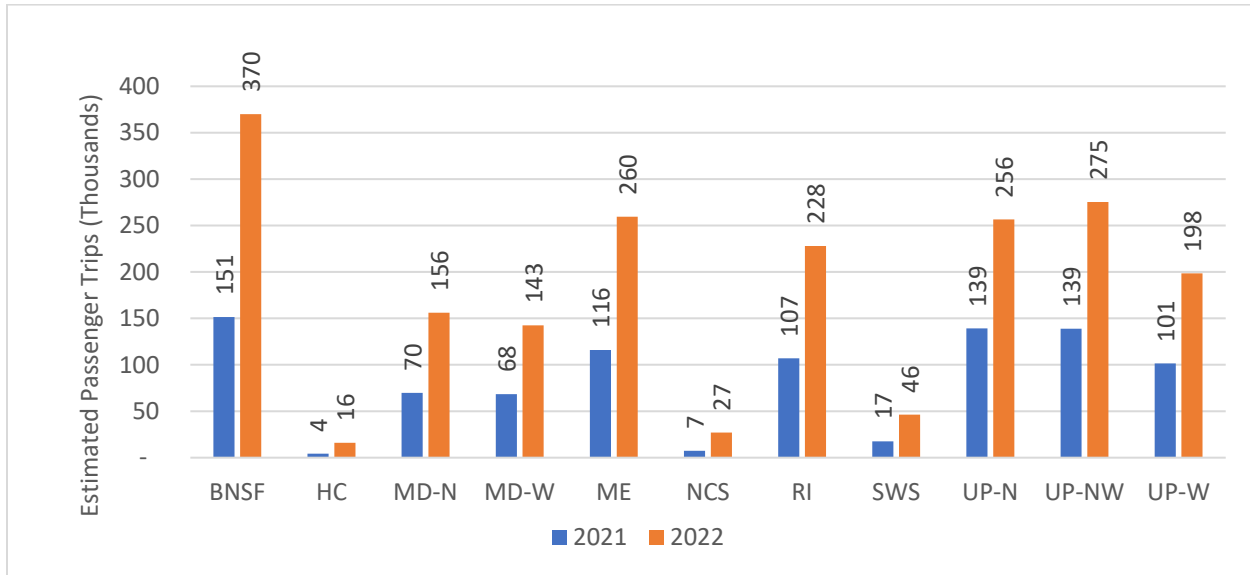
- Ridership on the UP-NW grew 11.6 percent in May following a schedule change in late April.
- Tuesday, May 24th was the highest ridership day of the month, with over 114,200 trips per day.
- Bicycle use on trains reached 92 percent of 2019 levels.
- The BNSF operated on a Saturday schedule on Thursday, May 11 following a grade crossing incident the day before. The BNSF carried 47 percent fewer passengers that day compared to other Thursdays in May.
- As temperatures warmed, weekend ridership increased. Based on Ventra App data, the top five non-Downtown stations for May 2022 average Saturday ridership were 53rd St., Hyde Park (520 riders); 55th-56th-57th St. (450 riders); Clybourn (440 riders); Arlington Heights (400 riders); and Naperville (390 riders).

Ridership by Line

A majority of Metra's lines carried twice as many passengers in May compared to January, including: the BNSF, Heritage Corridor, Milwaukee District-North, North Central Service, UP-NW, and UP-W.

The UP-NW and ME had minor schedule adjustments in May.

Figure 2: Estimated Passenger Trips by Line (May 2021-May 2022*)



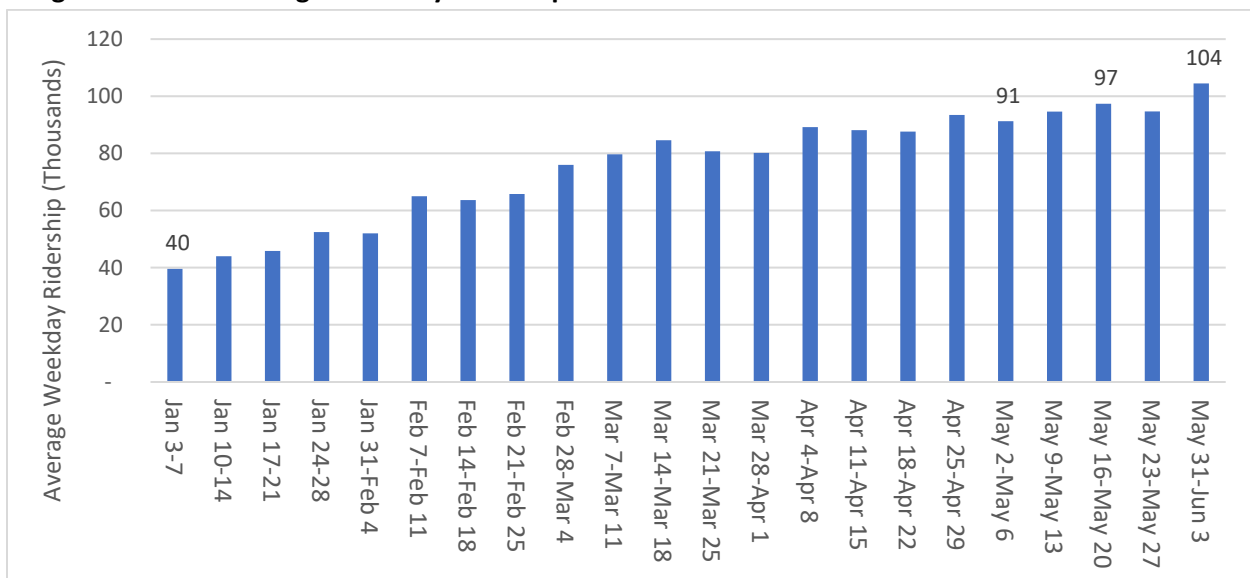
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Source: Ticket sales

Special Events

There was no special event service in May. The Family Fares program was expanded to weekdays through Labor Day. Metra operated Sunday service for Memorial Day, and offered a \$7 One Day Weekend pass for the day.

Figure 3: Metra Average Weekday Ridership



Source: Conductor passenger counts

Ticket Sales

The share of trips from the One Day Weekend Pass grew from 3.8 percent in April to 5.0 percent in May. May had two fewer weekdays, one additional Saturday, and two additional Sunday/holidays compared to April.

Table 1: Ticket Sales and Ridership by Ticket Type (thousands)

| Ticket Type | Ticket Sales | | | | Ridership | | | |
|----------------------|--------------|------------|----------------|----------------|--------------|--------------|----------------|----------------|
| | May 2019 | May 2022 | May 2019 Share | May 2022 Share | May 2019 | May 2022 | May 2019 Share | May 2022 Share |
| Monthly Pass | 85 | 10 | 7.5% | 1.2% | 3,638 | 290 | 58.2% | 14.7% |
| 10-Ride Ticket | 153 | 64 | 13.6% | 8.0% | 1,533 | 643 | 24.5% | 32.5% |
| One-Way Ticket | 805 | 405 | 71.3% | 50.6% | 805 | 405 | 12.9% | 20.5% |
| Weekend Pass | 86 | - | 7.6% | 0.0% | 195 | - | 3.1% | 0.0% |
| One Day Weekend Pass | - | 59 | 0.0% | 7.4% | - | 99 | 0.0% | 5.0% |
| Two Day Weekend Pass | - | 13 | 0.0% | 1.6% | - | 27 | 0.0% | 1.4% |
| Day Pass | - | 249 | 0.0% | 31.1% | - | 477 | 0.0% | 24.1% |
| \$6 Day Pass | - | 55 | 0.0% | 6.8% | - | 104 | 0.0% | 5.3% |
| \$10 Day Pass | - | 195 | 0.0% | 24.3% | - | 373 | 0.0% | 18.9% |
| RTA Ride Free Permit | - | - | 0.0% | 0.0% | 77 | 34 | 1.2% | 1.7% |
| Total | 1,129 | 801 | 100.0% | 100.0% | 6,248 | 1,975 | 100% | 100% |

Note: Values do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2019 data may not match previously reported totals due to late-reporting sales and refunds; 2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year. Sales of incremental tickets are not included.

Source: Ticket sales

Table 2: Ridership by Sales Channel (thousands)

| Sales Channel | Ticket Sales | | | | Ridership | | | |
|------------------------|--------------|------------|----------------|----------------|--------------|--------------|----------------|----------------|
| | May 2019 | May 2022 | May 2019 Share | May 2022 Share | May 2019 | May 2022 | May 2019 Share | May 2022 Share |
| Conductor | 189 | 92 | 17.0% | 11.5% | 245 | 106 | 3.9% | 5.4% |
| Commuter Benefit | 35 | 6 | 3.2% | 0.7% | 1,195 | 91 | 19.2% | 4.6% |
| Ventra App | 574 | 595 | 51.5% | 74.3% | 2,730 | 1,388 | 43.8% | 70.3% |
| Ticket Agent | 282 | 94 | 25.3% | 11.7% | 1,794 | 329 | 28.7% | 16.6% |
| Ticket Vending Machine | 34 | 14 | 3.1% | 1.7% | 199 | 27 | 3.2% | 1.4% |
| RTA Ride Free Permit | - | - | 0.0% | 0.0% | 77 | 34 | 1.2% | 1.7% |
| Total | 1,115 | 801 | 100.0% | 100.0% | 6,239 | 1,975 | 100.0% | 100.0% |

Note: Values do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2019 data may not match previously reported totals due to late-reporting sales and refunds; 2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year. Sales of incremental tickets are not included.

Source: Ticket sales

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